













Departments

Operations:

Update/Dispatch:

Safety (Logbook 'HoS'):

Fleet:

Equipment:

Departments

Operations:

Update/Dispatch:

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Operations Department

Update/Dispatch Department

Dispatching loads

Confirming the load with drivers

Monitoring the movement of the truck

Asking ETAs (Estimated Time of Arrival)

Providing updates to Brokers through telegram/email

Assist drivers

All Calls

Assign drivers

Answer in the groups

Safety (Logbook 'HoS') Department

Nonstop
No violations
Certify logs for every day
Open a new shift
Stationary
Miles enough or not
Fix mistakes

Fleet Department

Assigning trucks to the new drivers

Monitoring – PM/Allignment/Tire pass/DOT inspection
Cab Cards expiration date
Solving issues in case truck/trailer has
Managing home times of each driver
Working with shops

Equipment (Trailer) Department

Assigning trailers to the dedicated lanes Finding trailers for required loads Moving trailers to pre-planned PU addresses Renting trailers in case there is no other options

























